



A customized solution for your communication needs

Customizable and intuitive features

- Active regional physician directory for medical society members
- Push notifications with customized, priority-specific ringtones
- Ability to set a time priority for urgent messages
- Sender notifications for unread urgent messages
- Enhanced notifications (email and text alerts) for unread messages
- Threaded messaging, forwarding, time-stamped read receipts, and message dictation
- Ability to create customized care team groups
- Local pharmacy directory
- Editable favorites list
- Ability to create sub groups within the full directory (ex. cardiac wing, 5th floor nursing)
- External branding opportunities

Exceeds HIPAA/HITECH standards while reducing security risks and enhancing communication

- Encrypted secure messaging - SSL, AES-256 bit encryption (text with image attachment)
- Encrypted secure cloud storage of ePHI (signed BAA)
- Advanced user authentication (NIST level 2 equivalent)
- Business Associates Agreement for individuals
- Business Associates Agreement for enterprise clients
- Message archive (cloud-based)

Integration and compatibility with other technology systems and existing BYOD policies

- Supported on iPhone, iPad, iPod Touch, Android Devices and PC/Mac
- Multiple devices per user
- SaaS-based solution offering quick deployment and no significant IT integration costs
- Critical value reporting (HL7 and API integration to lab, radiology, pathology)
- Answering service integration (API and web portal options)
- Onboarding and training resources
- Documentation and EMR integration (custom on request)

Customer support accessible via in-app email and direct phone

- Standard support
- 24/7 support access
- Enhanced response and resolution times

Administrative control with on-site capabilities through simple to use admin panel

- Add/delete users
- Reset passwords
- Remote disable mobile device
- Set a mandatory pass code lock for a group
- Advanced reporting and analytics
- Edit/update physician and staff profiles