

State-of-the-art security

Security & protection are in our DNA

Our customers can rest easy knowing that we have their security covered, so they can work confident.

Sfax's cloud-based workflow applications operate in a high availability and secure infrastructure. We incorporate sophisticated application technology, strong encryption and state-of-the-art facilities to ensure the highest levels of security for your documents and data.

III Data center security

- Redundant SSAE16 Type II secured facilities, with redundant hardware, power and internet connectivity
- Physical access limited to our own data center technicians
- Biometric scanning for controlled data center access
- 24 x 7 x 365 onsite security
- Physical security independently audited

III System security

- System installation using hardened OS with ongoing protection from exploits
- Dedicated firewall and intrusion detection system
- Data protection with managed backup solutions
- Distributed Denial of Service (DDoS) mitigation

III Operational security

- Dedicated NOC ensures high availability and service quality
- Daily internet security and vulnerability tests
- Documented information security and and privacy procedure training for all employees
- Systems access logged and tracked for auditing purposes
- Proactive application and system vulnerability testing

III Transaction security

- Detailed logging and audit trails generated for all transactions
- Integrations enabled through secure RESTful Web Services API

III Application security

- Industry-leading data protection and strong security policies combined with full 256-bit TLS encryption and 2048bit private keys and AES multi-layered encryption for all documents and data both at rest and in transit
- Access controls configurable by master account administrator
- All passwords encrypted during storage and never transmitted
- Configurable account and password security settings including role-based permissions
- Account access can be restricted to specific IP addresses
- Intelligent encryption with access controls to ensure data is only decrypted for authorized requests
- Encrypted session IDs uniquely identify each user
- Automated session time-outs
- Two-factor authentication available

Scrypt security at a glance

- 111 256-bit TLS encryption and 2048-bit private keys and AES multi-layered encryption for all documents and data both at rest and in transit
- III Redundant state-of-the-art SSAE16 Type II secured facilities, with redundant hardware, power and internet connectivity
- III Dedicated NOC ensures high availability and service quality
- **III** Detailed logging and audit trails
- III Configurable account and password security settings including role-based permissions

Clients who trust us include...







We are Sfax.

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