



# Sfax. State-of- the-art security.

Sfax is designed from the ground up for state-of-the-art information security. Our robust infrastructure, sophisticated application, and strong encryption ensure the highest levels of security for your documents and data.

## We take every reasonable and practical step to protect you and your data

- All communications on the site, and all documents sent through Sfax, are encrypted with full **256-bit TLS security and AES algorithms**
- Your documents and data are **password protected**, and no one can access your data unless you grant them permission
- All passwords and sensitive account data are **encrypted with RSA keys** and other techniques
- Our servers are housed in state-of-the-art **SSAE16 Type II secured facilities** with redundant hardware, power and internet connectivity

**Sfax is 100% dedicated to making your documents workflow safe, secure and worry free.**

## Clients who trust us include...



## Data center security

- Physical access limited to our own data center technicians
- Biometric scanning for controlled data center access
- Redundant electrical generators, ACC and back-up equipment to keep servers secure and running continually
- 24x7x365 onsite security
- Physical security independently audited

## System security

- System installation using hardened OS with ongoing protection from exploits
- Dedicated firewall and intrusion detection system
- Data protection with managed backup solutions
- Distributed Denial of Service (DDoS) mitigation

## Operational security

- SSAE16 Type II certified data center
- Daily internet security and vulnerability tests
- Documented information security and privacy procedure training for all employees
- Systems access logged and tracked for auditing purposes
- Proactive application and system vulnerability testing

## Application security

- Access controls configurable by master account administrator
- All passwords encrypted during storage and never transmitted
- Configurable account and password security settings including role-based permissions
- Account access can be restricted to specific IP addresses (coming soon)
- Full 256-bit TLS encryption and 2048-bit private keys for all documents and data in motion
- Data protected at rest with Advanced Encryption Standard (AES) 256-bit encryption, access controls and auditing including use of secured self-encrypting drives
- Intelligent encryption with access controls to ensure data is only decrypted for authorized requests.
- Encrypted session IDs uniquely identify each user
- Automated session time-outs
- Two-factor authentication available

## Transaction security

- Detailed audit trails generated for all transactions
- Integrations enabled through secure RESTful Web Services API

**We are Sfax.**



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