

# Sfax compared to other cloud fax services

	Sfax	Other cloud fax services	More info
<b>HIPAA Compliance</b>	Signed BAA	✓	✗ If your fax provider won't sign a BAA then you are not HIPAA compliant, and therefore subject to audits and fines.
	HIPAA compliant delivery of faxes to a secure portal (hint: email is not secure.)	✓	✗ Most email clients do not use encryption, meaning that neither an attachment nor the email itself are secure.
	Do they provide audit trails for faxes?	✓	✗ HIPAA requires an audit trail for every version of a faxed document. This functionality is built into Sfax.
	HIPAA trained staff?	✓	✗ Employees undergo criminal background check and HIPAA training.
	Are their cloud servers redundant?	✓	✗ Sfax has redundant data centers in California and Arizona
<b>Transparent Pricing</b>	Is every plan offered HIPAA compliant?	✓	✗ Every single plan we offer is HIPAA compliant, regardless of size or cost.
	Share pages across multiple fax lines on a single plan?	✓	✗ Multiple end users can share a single fax number.
	Does your plan allow for unlimited users, with all their activity tracked and stored?	✓	✗ Some fax providers encourage a single, shared login to get around paying for multiple accounts - sharing logins isn't HIPAA compliant. With Sfax you can have multiple users per FAX LINE— we track them all.

Sfax, cloud faxing that works

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Data Security	Encryption and security policies to minimize risk	✓	?	Script secures all documents stored inside of our data centers.
	Redundant state-of-the-art SSAE16 Type II secured facilities, with redundant hardware, power and internet connectivity	✓	?	We go beyond HIPAA security requirements.
Support	Human support	✓	Varies	If you want to speak to a human, all you have to do is call our toll free number, and you'll get a human support specialist on the first try.
	Local (US-based) support	✓	✗	Our own support staff are located in the US. If you actually get a human at other providers, they are typically in a call center on the other side of the world.
Storage	Does your plan offer unlimited storage?	✓	✗	Most plans have limited storage plans. Sfax stores all of your faxes for a year, and we archive data for 10 years.
Image Quality	Superior image quality	✓	✗	Some providers sacrifice image quality to save money because your faxes arrive faster, but are often illegible. Sfax sends high quality images, because we aren't concerned with minutes, just accuracy.

We are Sfax.



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